



What we require from our customers:

- Be ready for the installers when they show up (Typically 8-8:30am)
- Have bathroom emptied and all surfaces clear including counter tops
- Empty all shampoo bottles and soaps from shower enclosure
- There must be a clear path from front entrance to bathroom
- Allow room for two vehicles to park in your driveway
- Locate main water shut off to your home and make it accessible
- Water must be able to be turned off to install new tap systems
- Permission of Strata or Property Management to complete work when necessary
- Have Permission to Turn off Water to Building or units affected to preform work
- Must have Permission to Park from Strata or Property Management to Park all day
- Take down pictures, lights, and other objects from the wall that may fall due to us working in your home
- Bath Pro makes many trips in and out of your home, if you have a pet that cannot go outside please secure him/her in another room
- If you leave during our installation of your new bathroom Bath Pro will use their standards to place your fixtures, grab bars shower head heights, and any other customer decision while doing the install.
- Also, when working on concrete floors there are chances that will may need to build a small pedestal under your new tub or shower base.
- There may be an additional charge if occupants are not ready when the installers arrive. (\$50-\$150+). This is charged if the installers show up and cannot start work on time or have to re-schedule.